



Warranty Information

- Frames are warranted to stay as strong as when they were new for 10 years.
- Our bumper-grade chrome will not delaminate, fade, rust, or become unattractive for 10 years.
- Static Control (ESD) properties of our seating must remain within the nationally accepted standards of ANSI/ESDA S20.20, GSA, and the ESD Association established and in place at the time of sale, for 10 years.
- Clean room seating must maintain the standards of a Class 100 for 10 years.

Exceptions:

- Our seating warranty is extended to the original purchaser and is prorated when the chairs are used in multiple-shift operations.
- Upholstery, including the foam, fabric and molded wood understructure must remain attractive and in proper working condition for 10 years. (The exception shall be damage due to customer impacts, burns, stains, cuts, etc.)
- Normal wear and tear is expected over time, and is not covered.

For Service:

Call BenchPro™ at 888-700-9888 or email info@benchpro.com.

Customers only have the obligation to report the problem and BenchPro™ will take care of the rest.